

# What Student Support Services Mean for the Adult Online Learner

Presentation by Amanda Mulfinger

Student Stories from Dae Howard and Tana McGhee-Wegner

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**PennState**  
World Campus



Agenda!

- Learning Objectives
- History of Penn State World Campus
- Summary of Penn State World Campus Student Support Services
- Penn State Current Student Story by Dae Howard
- Penn State Current Student Story by Tana McGhee-Wegner
- Q&A

## Session Learning Objectives

- 1) Gain a better understanding of student support services from current online adult learners
- 2) Learn about student support initiatives to improve student experience, retention and success
- 3) Learn ways to scale student support services

# PENN STATE WORLD CAMPUS

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[www.worldcampus.psu.edu](http://www.worldcampus.psu.edu)

Penn State University was founded in 1855 and World Campus started in 1998

15,000+ exclusively online degree students

120+ fully online degree programs

Associate's, Bachelor's, Masters, and Doctoral Programs

Degree seeking students from all 50 states and 60 countries

Online adult learners are >30 years old and part time students taking 6 credits

# A Few Student Success Initiatives

- Retention Team
- Online Tutoring
- Success Coaching
- Adaptive Learning
- Military Team
- Student Affairs



# Student Story by Dae Howard



# Student Story by Tana McGhee Wegner



# CONTACT INFORMATION

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