



IT INFORMATION TECHNOLOGY

Dear York College Students,

Finals Are Coming — Don't Miss Important Updates




Activate your new student email account now. Time is running out before you find yourself on a long line waiting to be helped while you are trying to get to your finals. Don't let this be you. Help is available now if you have trouble accessing and activating your new email account.

First watch the new video we made to help, if this does not work, please visit us in the Atrium or contact us using QLESS in the QR code below.


Here is the video link: [MyNewYorkEmail](#)


Check out the information below to understand the impact of getting this done now.

Where We Stand (May 1st, Spring 2026)

-  **Total Students:** 6,671
-  **Activated Accounts:** 2,076
-  **Not Activated:** 4,595 students





What This Means

 **Only 31%** of students are ready

 **69% (nearly 7 out of 10)** students are at risk of missing emails

Why This Matters RIGHT NOW

If you don't activate your account, you could miss:

-  Final exam updates
-  Course communications
-  Urgent campus alerts
-  Access to Microsoft 365 tools

At the Current Pace...

We're seeing about **~72 activations per day**

→ At that rate, it could take **~2 more months** to reach everyone


! Finals will be over by then

What You Need To Do

1. Here is the video link: [MyNewYorkEmail](#)
2. Activate Your Account
3. Set up MFA (Multi-Factor Authentication – watch the video)
4. Start checking your **new email** daily

 **Quick Reminder**

What	Address
How You Login	Cunyfirstlogin##@login.cuny.edu (example, use your CUNY login to login to new email) Go to outlook.com
Your College Specific Email	Cunyfirstlogin##@stu-mail.york.cuny.edu (will show up after you login using your CUNY login credentials above)

 **Need Help? We've Got You**

 **IT Pop-Up Support Center**

Academic Core Atrium to the right of the Guy R. Brewer Entrance

→ Walk up, sign in kiosk and get help on the spot