

HR UPDATE – NOVEMBER 13, 2020

CUNY Senior Colleges Pre-tax Commuter Balance(s) Transfer from WageWorks to Edenred

I) Pre-tax Transit and Parking Account Balances from WageWorks

On November 7, 2020, remaining commuter benefit balances from WageWorks were posted to the Edenred accounts of all employees who, on or after February 29, 2020, were still actively working at a CUNY Senior College. The total balance(s) posted to employees' Edenred transit and parking accounts represent the total pre-tax balance(s) remaining in WageWorks after the accounts closed on April 30, 2020.

To check your Edenred commuter balance and transaction history (including purchases, credits and biweekly deduction postings), log in/register online at login.commuterbenefits.com.

II) Commuter Benefit Participants Who Separated (terminated, resigned or retired from CUNY Senior College Service between March 1, 2020 and November 8, 2020)

Participants who separated from CUNY service between March 1, 2020 and November 8, 2020 will have an extension of the 90-Day Spend Down. Beginning November 12, 2020, these separated participants will have 90 days to exhaust the full pre-tax balances in their Edenred. Any funds remaining in their Edenred accounts after the 90 days will be forfeited as outlined in the benefit program's agreement. Affected participants will receive notification that the spend down period has begun to the e-mail address on file with Edenred. To update your e-mail address with Edenred, log in to your online account at login.commuterbenefits.com.

III) Commuter Benefit Participants Who Had Suspended Contributions While Enrolled With WageWorks

If transit benefit contributions were in suspense prior to, during and after the transition to Edenred, an account was opened on your behalf in order for WageWorks balances to be transferred. Your new Edenred transit card should have been received in September. Make sure to activate your new card in order to use funds that were transferred from WageWorks.

Employees who have not received a new Edenred transit card should request a replacement by logging in to the Edenred participant portal at login.commuterbenefits.com.

For more information about Commuter Benefits, visit the commuter benefits information page [here](#).

NOTE: Edenred customer service is unable to provide assistance with/information on balance transfers from WageWorks. If you have questions about your balance transfer, please contact Brigitte Major, Benefits Specialist (BMajor@york.cuny.edu).